From: Lawrence (038) Sarah Ballew

To: Microsoft ATR

Date: 1/26/02 9:49pm

Subject: Microsoft Settlement

Greetings,

I am writing to encourage you in the case against Microsoft. While this company has certainly done a great job of generating jobs and profits, it has done so in a manner which is short sighted and costly to the future of computing in the USA. Please do not simply slap them on the wrist. This company needs to know that it's predatory pricing practices and it's monopolistic methodologies are inconsistent with a free and fair market.

I think one of the clearest signs of Microsoft's negative approach to the whole business of computing is their offer to flood America's schools with old, used, inefficient hardware and software as a way of making amends. That they would be allowed to push their monopolistic practices down the throats of schools is almost laughable if it weren't so typical of Microsoft's thinking. Don't let that happen.

Thank you for your patient and persistent work on this matter. I am sure that you will proceed in this matter with a long term view and with a desire to see the USA public have at their fingertips the very best software applications American companies can produce.

Sincerely,

Lawrence Ballew